

201 EAST JACKSON STREET MUNCIE, INDIANA 47308

PHONE: 765-284-7721 TOLL FREE: 800-367-7867 FAX: 765-751-9506 October 10, 2025

Subject: PTO Gear Rattle Noise at Idle on 2025 Ram Trucks

Dear Muncie Power Products customers,

Muncie Power Products is aware that gear rattle noise may be present on some Ram applications using the Z21 Series and/or Z25 Series power take-off.

This gear rattle noise will be present at idle and will dissipate as engine speed is increased, usually disappearing completely at around 1,000 engine RPMs. The noise should only occur with the power take-off disengaged.

The gear rattle noise as described is a result of torsional vibrations originating from the engine, and does not pose a threat to the power take-off, transmission, or driven equipment, assuming all are installed and operated correctly.

If the noise does not go away at engine speeds above 1,000 RPMs, or if still present with the power take-off engaged, the noise is likely not from torsional vibrations, and the power take-off will need to be evaluated.

Muncie Power Products' power take-off warranty is unchanged and in effect as stated in the power take-off owner's manual.

Sincerely,

Jim Abbott Senior Product and Application Engineer

