



MUNCIE POWER PRODUCTS

Product Bulletin #PB00091

Subject: Special Order Telescopic Cylinders

Date: 8/24/20

The “Special Order Telescopic Cylinder” program allows Muncie Power Products to invest in inventory for your common cylinder needs while continuing to provide access to the less common models.

- What is a “Special Order Telescopic Cylinder?” A special telescopic order cylinder is a cylinder that will not be stocked in inventory.
- Is there a minimum order quantity? Yes. A minimum order of 6 cylinders for each part number ordered.
- How many weeks will it take to ship? The pin-pin cylinders typically take 6 months to arrive once ordered, while the trunnion mount cylinders typically take 3 – 4 months.
- Which cylinders are now part of the “Special Order Telescopic Cylinders” program? For a list of all “Special Order Telescopic Cylinders” please see document **MI20-12** which is available on the Muncie Power website at:
<https://www.munciepower.com/cms/files/Products/Literature/Documents/Marketing/MI20-12.pdf>. Additionally, both the pin-pin and trunnion brochures have been updated and are on the website to reflect the changes to the cylinder product offering.

Summary of important details:

- 27 Cylinder models will now be “Special Order Telescopic Cylinders”
- In the future customers will need to order a minimum of 6 units in order to obtain these models
- Pin-Pin cylinders may have a 6 month lead time and trunnion cylinder may have a 6 – 8 week lead time
- **MI20-12 is a new cylinder document that lists all of the “Special Order Cylinders”**
- See MP15-04(rev. 06-20 & later) for stock Pin-Pin cylinder models
- See MP15-05(rev. 06-20 & later) for stock Trunnion cylinder models

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